



AVer Video Conferencing System

AVer H100 and H300

Release Note

AVerComm_D1.01.02.14.0020 (H100)

AVerComm_D1.00.02.14.0020 (H300)



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Introduction:

Keeping your AVer VC system up to date is essential to getting the most out of its capabilities. The AVer VC systems are designed to be updated via firmware. Each firmware release will offer new features, increase functionality of your AVer VC system, and address previous issues. The underlined sections in the table below help identify which version of firmware you are currently using.

| Firmware File Name | Firmware version |
|--|------------------|
| AVerComm_D1. 01.02.14 .0020... (H100) | 2.14 |
| AVerComm_D1. 00.02.14 .0020... (H300) | 2.14 |

Firmware version **2.14.0020** is a new release for the **AVer H100** and **H300** system.

This document describes what has changed from the previous release, including new features, bug fixes, and known issues.

F/W Download Link:

<http://communication.aver.com/download-center>

System Requirements:

Review the following information **is required** to perform the updates.

Update Firmware via USB Flash Drive

Please follow these simple instructions to update your AVer VC system using a USB flash drive. ***Do not insert the USB flash drive till the AVer H100/H300 has completely started up.***

1. Download the firmware file from AVer website and **UNZIP** then save it in the USB flash drive.
2. Power on the AVer VC system



3. Once the system has started up, insert the USB Flash drive into the USB Port of the AVer VC System.
4. The system will automatically detect and install the firmware from the USB flash drive.
5. Once the firmware update has been completed, the system will restart.
6. The firmware file in the USB flash drive will be deleted automatically once the update is completed. ***Do not turn off the system while the update is in progress.***

New Features in v2.14.0020

Following are the major new features in this release. Refer to your AVer VC product documentation for more information about using the product.

| Feature | Description |
|---------|-------------|
| N/A | |

User Interface/Operational Changes

| Description |
|-------------|
| N/A |

Fixed Issues

The following table list issues that have been corrected in this release

| | Description |
|------------------------|---|
| System Log File | <ul style="list-style-type: none"> Unable to open complete log file (0 bytes) |
| Web Tool | <ul style="list-style-type: none"> Unable to view the video from live monitoring when using IE (this will issue applied when performing cross country WebTool login) |
| Tandberg Codian | <ul style="list-style-type: none"> Unable to view the content from H.239 |



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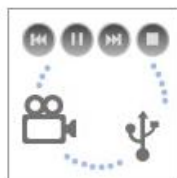
wireless sharing

show files on your PC's desktop during any live call with our ScreenShare software



mobile image sharing

present live images or snap - shots taken using your mobile device instantly with VCLink



one-touch recording

record everything on the screen directly to a flash drive even when you're not in a call



daisy chain microphones

connect up to 4 MICs into 1 daisy chain for excellent audio reception in larger rooms



intelligent tech support

configure your system and troubleshoot issues in real-time from a remote site

